

*INPRO R&D* is committed to manufacturing quality products that guarantee maximum satisfaction for our customers.

*INPRO R&D* has a *Quality Management System* based on *UNE-EN-ISO 9001:2015* regulations. The *Management* at *INPRO R&D* is committed to compliance of these and to communicating the following values and obligations:

1. To continuously improve process efficiency and control through the organisation's *Quality Management System* and to maintain a spirit of continuous improvement in all customer-related activities.
2. To have a *Management* focus on continuous improvement, updating our internal processes and codes of good practice, increasing the quality of our services and our customers' expectations.
3. To comply with customer requirements, as well as with obligatory legal and regulatory requirements and those established internally.
4. To promote a culture within the organisation that will enable it to anticipate the needs of our customers, with the aim of surpassing their expectations.
5. To promote employee participation, as well as their personal and professional development, and promote employee autonomy and initiative so that they can contribute more effectively to the attainment of the organisation's objectives.

Quality is the commitment and responsibility of all *INPRO R&D* staff and they actively participate in the maintenance and continuous improvement of our *Quality Management System*.

The *Management* commits to having the necessary personnel and infrastructure to fulfil the requirements for the activities they develop, for the achievement of their objectives and to continuously improve the efficiency of our *Quality Management System*. This quality policy is reviewed annually in order to adapt it to the organisation's context and strategic direction. It is communicated and is available to any relevant interested parties.

*INPRO R&D Management*, on the twenty-fourth of January 2017.

