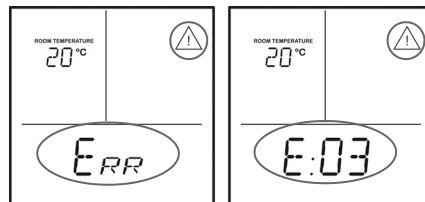


## 8. TROUBLESHOOTING

If the Tankalert Eco Oil Monitor does not receive or cannot understand the RF signal from the Tankalert Eco Oil Transmitter an error message will be displayed on the Tankalert Eco Oil Monitor. The error message appears as an alternating screen showing 'Err' and 'E:0' where ? Is a number.

Error codes are listed on a label on the rear of your Tankalert Eco Oil Monitor.



Error	Description	To Rectify:
E01	Received reading is inconsistent	<ul style="list-style-type: none"> <li>Check the probe is vertical on the tank.</li> <li>Check positioning of the probe (ensure the transmitter is not too close to the tank sides or internal obstructions).</li> <li>Ensure that the probe is not too tightly attached to the tank.</li> <li>Ensure that the tank is not overfilled and that the bottom of the probe is clean.</li> </ul>
E02	Received Reading not received after 6 hours	<ul style="list-style-type: none"> <li>Check the transmitter is within range of the monitor. Try and relocate the monitor to a position that is nearer a window, remember that the transmitter communicates with the monitor by use of an FM signal and moving the monitor plug from possible metal obstruction can improve the signal.</li> <li>Check that there is no metal object such as a van, truck or that there is nothing in the fabric of the building that may deflect the signal. Wait for an hour to see if you have a new reading.</li> <li>Ensure the monitor is not too close or obstructed by other electrical appliances.</li> </ul>
E03	Received Reading received but void	<ul style="list-style-type: none"> <li>Check positioning of the probe (ensure the probe is not too close to the tank sides or internal obstructions).</li> <li>Ensure that the probe is not too tightly attached to the tank.</li> <li>Ensure the bottom of sensor is clean.</li> <li>If a bund tank, ensure the probe is located on the inner tank.</li> </ul>
E04	Received Reading greater than height	<ul style="list-style-type: none"> <li>Check the tank height and ensure this information is correct on the monitor, press the <math>\Delta</math> and <math>\nabla</math> keys together to view your tank configuration. If height is incorrect, enter the setup mode by pressing SETUP for 3 sec, press ENTER until you reach screen 5 and adjust the height using <math>\Delta</math> and <math>\nabla</math> keys. Press ENTER to save. Press SETUP to exit Setup mode. Await 3 hours for updated readings. Current pin settings are correct.</li> <li>Check the probe is vertical and the positioning of the transmitter (ensure the probe is not too close to the tank sides or internal obstructions).</li> </ul>
E05	Contact Vendor	<ul style="list-style-type: none"> <li>This is a hardware fault and requires contact with the vendor.</li> </ul>
E06	Contact Vendor	<ul style="list-style-type: none"> <li>This is a hardware fault and requires contact with the vendor.</li> </ul>

## 9. WARRANTY

This product carries a 24 month warranty from manufacturing date against any deficiency or fault in manufacture.

This warranty does not cover normal wear and tear, damage cause by negligence, accident, improper use or incorrect installation. Any change or modification made by the purchaser or user to the appliance will invalidate the guarantee, as would any attempted repair.

The warranty applies only when the appliance has been operated in accordance with the instructions and connected to an electricity supply which matches that shown in the manual.

The warranty will be rendered invalid if the product is resold by the end user. The product must be used solely for domestic purposes.

INPRO GROUP's obligations are limited to the repair, or at its sole discretion, replacement of the unit.

The unit should only be returned to INPRO upon receiving confirmation from INPRO that the return will be accepted. INPRO distributors should get in touch in this regard with their normal sales contact at INPRO. Other parties should only return the product for warranty assessment via the point of original purchase.

INPRO GROUP and its distributors shall not be liable for indirect or consequential loss or damage resulting from the use of this product.

## 10. CONTACT INFORMATION

**INPRO, S.L.**  
 ☎ +34 91 871 92 94  
 info@inprosa.net  
 www.inprogroun.net

**SIMKA**  
 Investigación y Producción S.L.  
 Zweigniederlassung Deutschland  
 ☎ +49 (0) 6181 / 9587- 0  
 info@simka.de  
 www.simka.de

The technical specifications for the Tankalert Eco Oil, the contents of this manual and the images herein are subject to change without notice. The contents and images in this manual are subject to copyright and may not be reproduced without the permission of Customer Name.



INVESTIGACIÓN Y PRODUCCIÓN S.L.

## User Manual TANKALERT ECO OIL



### 1. INTRODUCTION

Thank you for selecting the **Tankalert Eco Oil Heating Oil Energy Monitor**. This revolutionary home energy monitoring system allows today's energy and environmentally conscious consumers to monitor and track their heating oil consumption, its costs, and the heating systems environmental impact through carbon emissions, on a daily, weekly, monthly, and annual basis.

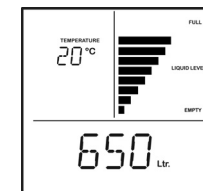
The **Tankalert EcoOil** consists of the **Tankalert EcoOil Transmitter** and the **Tankalert EcoOil Monitor**. The Tankalert EcoOil Transmitter is easily installed on your oil storage tank to measure the level of the oil. It transmits the oil level information wirelessly to the Tankalert EcoOil Monitor which may be located in a convenient location inside your home.

The Tankalert EcoOil Transmitter uses ultrasonic technology to measure the distance from the Probe on top of the tank to the surface of the liquid in your oil tank. As the amount of oil in your tank decreases the distance measured increases accordingly. The distance information or 'ullage' is transmitted wirelessly to the Tankalert EcoOil Monitor.



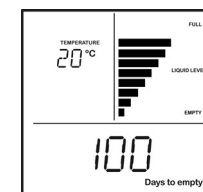
### Litres and % fuel

Once programmed with information about your oil tank's shape and size, the Tankalert EcoOil Monitor calculates and displays the amount of fuel remaining in your tank in litres or as a percentage of the tank capacity. In addition (as oil is consumed over time) the Tankalert EcoOil Monitor calculates and displays usage information including the average amount of litres used per day, per week, over the last 30 days, and over the last 365 days.



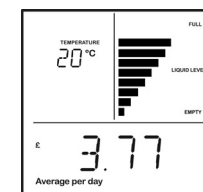
### Days to Empty (DTE)

As the Tankalert EcoOil Transmitter continuously measures and transmits the oil level, the Tankalert EcoOil Monitor retains this information allowing it to 'learn' historical heating system usage patterns and so predict the **'Days to Empty'** for your home. With this information you can ensure that you order your oil at the correct time – not too soon, and more importantly, not too late.



### Costs

By entering the cost you pay for your oil during the setup process of your Tankalert EcoOil Monitor and subsequently when you take deliveries of oil (if the price has changed), the Tankalert EcoOil can present your oil usage in terms of its costs, i.e. average cost per day and per week, and the cost for the usage over the last 30 days and 365 days.



### Environment

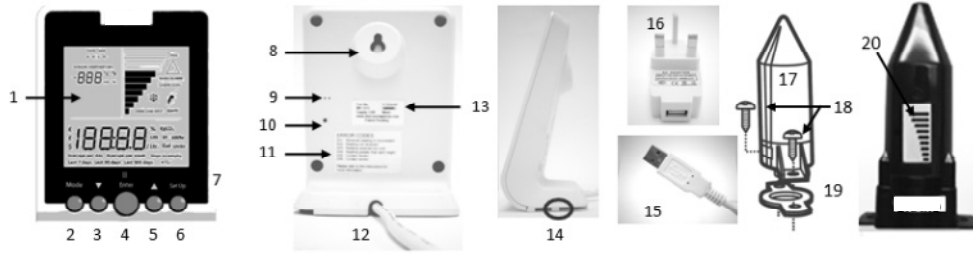
Similarly, the Tankalert EcoOil Monitor can display your oil usage in terms of the associated production of CO<sub>2</sub> emissions, as the equivalent quantity of KgCO<sub>2</sub> emitted per day, per week, the last 30 days and 365 days.

The Tankalert EcoOil Probe fits into the standard 32mm aperture found on most modern oil storage tanks and is suitable for use with almost any plastic or metal tank up to 3m tall, including Bunded and Single Skin Oil tanks. If your tank is a bunded tank, ensure that you mount the Tankalert EcoOil Probe on the inner tank.

As part of the installation the Tankalert EcoOil Transmitter and Monitor are 'synchronised' together to ensure there is no interference from other nearby transmitters.



## 2. TANKALERT ECO OIL – FEATURES AND FUNCTIONS



### Tankalert Eco Oil features

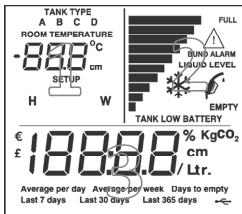
1	LCD Display	11	Error code information
2	MODE key	12	Power / data cable
3	DOWN key	13	Manufacturing information
4	ENTER key	14	Location feature (see STEP 3 of the installation guide)
5	UP key	15	USB connector
6	SETUP key	16	Mains power plug
7	Alarm Red LED	17	Transmitter
8	Wall mount feature	18	Self-tapping screws x 2
9	Beeper aperture	19	Weather seal (Gasket)
10	RESET access (pressing reset erases all historical data)	20	Transmitter oil level display

### Tankalert Eco Oil Key Functions

<b>MODE</b>	When in Normal mode press MODE to move between the current and the historical information screens.
↓	Press UP to move between screens when in NORMAL mode. Use it to increase a setting when in SETUP mode.
<b>ENTER</b>	The ENTER key is used only in SETUP mode. It is used to save the setting shown on the display and then move automatically to the next SETUP number.
↓	Press DOWN to move between screens when in NORMAL mode. Use it to decrease a setting when in SETUP number.
<b>SETUP</b>	Press SETUP for 3 seconds to enter SETUP. When in SETUP, press SETUP to exit from SETUP mode.
↓ + ↓	When in NORMAL mode, by pressing together and releasing, the screen will flash the current tank configuration for 20 seconds. Press any key to return to NORMAL mode.

### LED

The red light above the ENTER key flashes when there is an Alarm condition (see section 6) and on receiving an RF signal from the Tankalert Eco Oil Transmitter.



### DISPLAY - SYMBOLS & INDICATORS

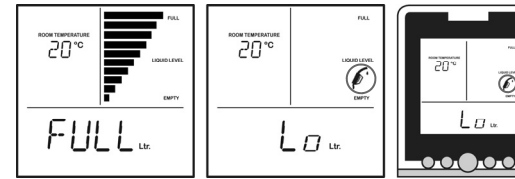
The Tankalert Eco Oil contains a display that conveys a variety of information during normal use and during its initial setup and configuration for use with your oil tank. The display contains three sections (1, 2, & 3) as indicated in the diagram.

## 5. TANKALERT ECO OIL - TANK SETUP

To calculate the volume in your tank the Tankalert Eco Oil Monitor needs to know the shape of your tank. There are three basic shapes as illustrated. Identify the shape that is closest to the shape of your tank. Each Tankalert Eco Oil Monitor is supplied with the default settings as shown. The Tankalert Eco Oil Monitor must then be configured to your own tank's dimensions (see installation guide). Minimum and maximum allowable values for tank dimensions are shown in this table.

	Tank Capacity (Ltr.)			Tank Height (cm)			Tank Width (cm)		
	Low Limit	Default	High Limit	Low Limit	Default	High Limit	Low Limit	Default	High Limit
Type A	300	1000	10,000	50	100	300	N/A	N/A	N/A
Type B	300	1000	10,000	Tank Width	100	300	50	50	Tank Height
Type C	300	1000	10,000	50	50	Tank Width	Tank Height	100	300

## 6. TANKALERT ECO OIL LEVEL ALARMS / INDICATIONS

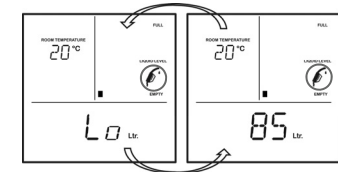


When the level in your tank is below 12 cm from the top of the tank, i.e. bottom of the Tankalert Eco Oil Probe, the main display will show 'FULL'. This will occur when there are 10 bars showing on the bar-graph. When the tank level falls to within 14 cm of the bottom of the tank the 'bowser' symbol will flash.

When the tank level is such that there is below 10% of the usable volume of oil left in the tank, the CURRENT information screen alternates between showing the 'Ltr.' (or % of DTE) and 'Lo'. If the level then drops such that there is below 5% of usable oil left:

- 'Lo' is displayed constantly on the CURRENT information screens.
- The buzzer sounds 5 times an hour at the top of the hour, i.e. 10:00, 11:00, 12:00, 13:00, 14:00...
- The RED light flashes.

This continues until there is an oil delivery and the level rises.



## 7. TANKALERT ECO OIL TRANSMITTER BATTERY CHANGE

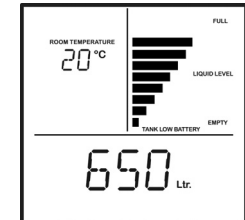
If the battery in the Tankalert Eco Oil Transmitter needs to be changed the display will provide advance warning by showing the 'TANK LOW BATTERY' text below the bargraph.

- Remove the Tankalert Eco Oil Transmitter from the tank and take it to a safe location.
- The battery can be accessed by removing the 4 self-tapping screws from the base of the unit.
- Remove the old battery noting the orientation ('+' mark facing outwards), and replace it with a new battery, 3V CR2450.
- Re-locate the transmitter on the tank.

There is no need to re-synchronise the transmitter with the monitor when the transmitter battery is changed.

### Disposal

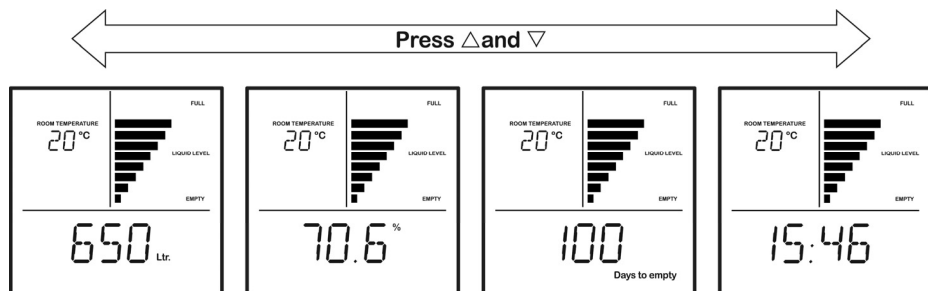
The crossed out dustbin on the packaging indicates that this product and its battery shall not be treated as household waste. Proper disposal will help prevent potentially negative consequences for the environment and human health. For more detailed information about recycling of this product or battery, please contact your local Recycling centre or the shop where you purchased the product.



## 4. DISPLAY SCREENS

There are two types of information displayed on the Tankalert Eco Oil Monitor:

**CURRENT information screens** - used in normal mode to show the current status of the oil level in your tank. Change between the 'Ltr.', '%', 'Days to empty', and Clock screens using the  $\Delta$  and  $\nabla$  keys.

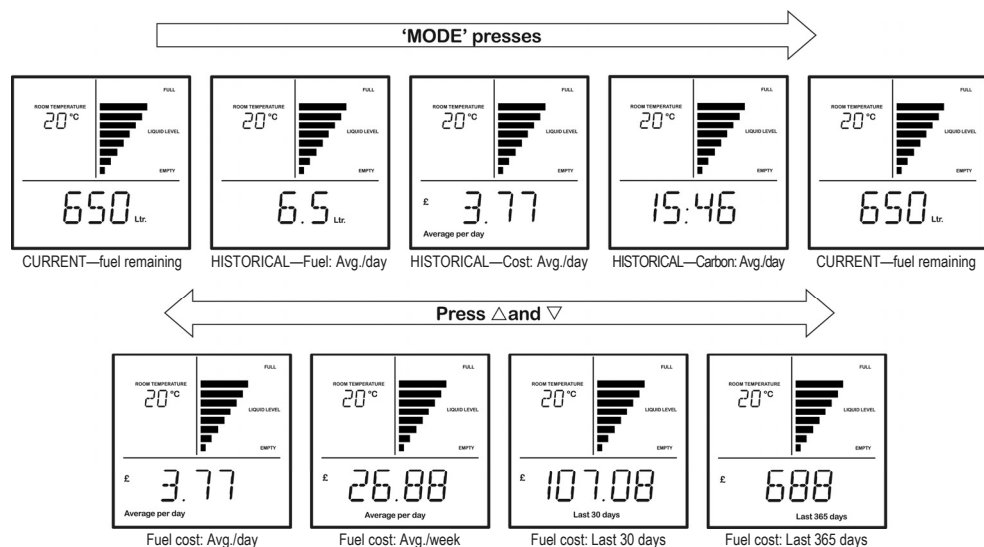


For approximately 1 week after the Tankalert Eco Oil is installed, it collects data so that the 'Average per day' value may be calculated. During this period the screen will flash '—' when showing 'Days to empty'. (In the picture 'flashing' is indicated by the red circle).

After the 1 week period has passed, the display may continue to show '—' (but not flashing). This indicates that a meaningful value could not be calculated. This may occur in periods when there is no (or extremely low) usage. The '—' may be displayed in any of the HISTORICAL information screens under these conditions.

The screen may also show '—' if the Tankalert Eco Oil Monitor had been unplugged for some time. In this case '—' means that it has no recent reading from the transmitter with which to display a value on the screen. Depending on how long it has been unplugged the screen will revert to normal after a period from a few hours up to a maximum of 1 week.

**HISTORICAL information** screens showing 'Fuel usage - Litres', 'Fuel usage - Cost' and 'Fuel Usage - Carbon'. Pressing MODE and  $\Delta/\nabla$  accesses these screens.



The Tankalert Eco Oil Monitor will automatically return to the CURRENT information screen after 30s with no key presses within the HISTORICAL information screens.

1. Used for SETUP and displays SETUP number, and in normal use displays room temperature.
2. Tank information including a visual bar-graph of the oil level in the tank.
3. Information about the remaining usable oil in litres or as a %, the 'Days to Empty', and the average and cumulative use of oil in litres, cost and KgCO<sub>2</sub>. Time is also displayed here.

### Tankalert Eco Oil Monitor and Transmitter Display Symbol reference

1	<b>Tank Type</b>	Indicates the Tank Type being selected
	<b>A, B, C</b>	A, B, C are types of tank shapes (see diagrams in section 5)
	<b>Room Temperature</b>	The value displayed is the Room Temperature
	<b>20</b>	Numeric display—Shows the Room Temperature in normal mode e.g 20.
	<b>3</b>	Shows the Setup mode number when in setup mode, e.g. SETUP mode 3
	<b>°C</b>	The value displayed is temperature in negrees Celcius
	<b>cm</b>	The value displayed is in centimetres
	<b>Setup</b>	Setup mode is active
	<b>H</b>	The value displayed is the tank height
	<b>W</b>	The value displayed is the tank width
2		Tankalert Eco Oil Monitor Display: Bargraph indicator of liquid level—each bar represents 10% of tank height
		Tankalert Eco Oil Transmitter Display: Tanks 1 m in height or greater—each bar represents 1/10th of the top meter of the tank.  Tanks less than 1 m in height—each bar represents 1/10th of a metre
	<b>Full</b>	Indicates the "Full" level of the bargraph indicator
	<b>Liquid Level</b>	Indicates the bargraph is showing the liquid level
	<b>Empty</b>	Indicates the "Empty" level of the bargraph indicator
	<b>Bund Alarm</b>	When flashing there has been a leak into the "Bund" (double skinned tanks). The 10 bars and the RED LED will also be flashing at the same time.
	<b>Tank Low Battery</b>	The Tankalert Eco Oil Transmitter battery needs to be changad.
		Flashing—The remaining liquid level in the tank is at 10% or below of tank height. (Appears on both the Tankalert Eco Oil Monitor and Transmitter)
		Flashing—There is a problem with the RF signal from the Tankalert Eco Oil Transmitter. (Appears on both the Tankalert Eco Oil Monitor and Transmitter)
		The temperature is close to or below the limit of operation of the Tankalert Eco Oil Transmitter—the information accuracy may be affected.
3	<b>£</b>	The value displayed is in Sterling pounds
	<b>€</b>	The value displayed is in Euro
	<b>%</b>	The value displayed is the % of usable oil remaining in the tank
	<b>675</b>	Numeric display—used to show numeric values and the time
	<b>---</b>	A numeric value is not available to be displayed when '—' is shown.
	<b>KgCO<sub>2</sub></b>	The value displayed is of Kg of CO <sub>2</sub> (carbon emissions)
	<b>cm</b>	The value displayed is in centimetres
	<b>Ltr.</b>	The value displayed is in Litres
	<b>/ (Ltr.)</b>	The value displayed is per (litres)
		USB data activity
	<b>Average per Day</b>	The value displayed is the average per day based on the last 7 days usage
	<b>Average per Week</b>	The value displayed is the average per week based on the last 14 days usage
	<b>Days to Empty</b>	The value displayed is the estimated number of days of oil remaining in the tank. It is computed by dividing the volume of usable oil left in the tank by the current daily average use.
	<b>Last 30 Days</b>	The value displayed is the estimated usage over the last 30 days
	<b>Last 365 Days</b>	The value displayed is the estimated usage over the last 365 days

### 3. PRODUCT INFORMATION

#### A– Definitions / Glossary

<b>Ullage</b>	The distance from the Tankalert Smart Probe to the surface of the liquid in the tank
<b>Outlet</b>	The connection point from which oil is drawn from your tank to feed to your boiler. It is typically located 8 cm above the bottom of your tank in one of the sidewalls. Oil below the outlet level is not usable. For Top Discharge tanks, the feed point is typically located at 8 cm above the bottom of the tank.
<b>Vent</b>	A small chimney like feature on the top of your tank. It allows the air within the tank to be released when the tank is being filled.
<b>Brimful Tank Capacity</b>	The maximum amount of liquid that can fit in the tank
<b>Nominal Tank Capacity</b>	Normally 95% of the brimful capacity. This is the maximum amount to which your tank should be filled according to OFTEC and EN standards.
<b>Usable Capacity</b>	The nominal capacity of the tank minus the amount of oil that is below the outlet or discharge point. If the oil level falls to the level of the outlet, your tank is effectively empty.
<b>Matching</b>	The process of uniquely matching the Tankalert Smart Transmitter with the Tankalert Smart Monitor
<b>Days to Empty (DTE)</b>	A prediction of the number of days in which the oil level will reach the outlet or the discharge point. The DTE is calculated based on the your recent usage patterns.
<b>RF</b>	Radio Frequency—the tank level measurements are conveyed wirelessly to the Tankalert Smart Monitor from the Tankalert Transmitter using RF transmissions
<b>KgCO<sub>2</sub></b>	Kilogrammes of Carbon dioxide
<b>Setup Mode</b>	Setup mode is used to configure the Tankalert Smart Monitor for your oil tank
<b>Learn Mode</b>	Learn mode is used to match the Tankalert Smart Transmitter with the Tankalert Smart Monitor
<b>Normal Mode</b>	Normal mode is for day to day use of your Tankalert Smart. In this mode it displays current and historical information
<b>Current Information Screens</b>	Screens in Normal mode that display information about the current status of the amount of oil remaining in your tank in Litres, as a %, and the DTE
<b>Historical Information Screens</b>	Screens in Normal mode that display information about your historical usage of oil in terms of litres, cost, and environmental impact

#### B– Technical Specifications

##### Tank Size

Minimum Depth:	0.5 m
Maximum Depth:	3 m

##### Display

Multi-function LCD display including:

- 10 bar-graph level indication on both Tankalert Eco Oil Monitor and Transmitter\*
- Display of various current and historical values (Tankalert Eco Oil Monitor only)

Display control with five control buttons.

Red LED for low level indication at 5% or less of usable fuel remaining.

Audible alarm sounds every hour on the hour when the tank level is low.

##### Max communication distance

Typically 150 m in normal 'line of sight' conditions.

##### Power Supply

Tankalert Eco Oil Transmitter - 3V LiMn cell, CR2450  
 Tankalert Eco Oil Monitor - Receiver: 5V DC (40 mA)  
 Tankalert Eco Oil Monitor - Back up battery: 3V Li Mn cell, CR2450

##### Mains Power Supply (included) for Tankalert Eco Oil Monitor

150V - 240 V, 50 - 60 Hz, meets EN60950-1

##### Battery Life

Tankalert Eco Oil Transmitter: 5 years (estimated life)  
 Tankalert Eco Oil Monitor - Receiver memory back-up battery: 3yr if device is not plugged in\*\*

##### Wireless com:

433MHz FM transmission (EN300 - 220)

##### Dimensions

Tankalert Eco Oil Transmitter: 140 m x 70 m x 40 m  
 Tankalert Eco Oil Monitor: 120 m x 90 m x 50 m

##### Max and Min Operation (Transmitter)

Operating temperature range: -10°C to +60°C  
 Operating Humidity: 0 - 95% non-condensing

##### Hole size for fitting Probe:

32 mm diameter

\*The Tankalert Eco Oil Transmitter and Tankalert Eco Oil Monitor bar-graph displays may differ (see Display symbol reference table)

\*\*This device contains a small battery to keep time during power cuts. If the device is left unpowered for an extended period then the battery will deplete.

#### C– Notes

- Please retain this product manual and the installation guide. It contains practical instructions, technical specifications and safety precaution warnings you should know about.
- The technical specifications for the Tankalert Eco Oil, the contents of this manual and images herein are subject to change without notice.
- The contents and images in this manual are subject to copyright and may not be reproduced without the permission of Tankalert Europe Ltd. Limited.
- When used according to recommendations, the Tankalert Eco Oil monitors the oil level in your tank and calculates and presents figures relating to the remaining oil, the historical usage, and the related monetary and environmental costs. The Tankalert Eco Oil must not be used as verification of a 'Weights and Measures' certified dispensing meter.
- Patents pending or covered by one of the following patents: S2003/0882, EP2131164 (A1), US2006261966 (A1), US7277020 (B2), IE20030882 (A2), S2008/0466, US2009/0303059 A1
- The Tankalert Eco Oil Monitor is intended to be connected to a power source continuously. It contains a small battery to keep time during power cuts. If the Tankalert Eco Oil Monitor is left unpowered for an extended period then the battery will deplete and information may be lost. When you are not using your domestic oil heating system, you may unplug the Tankalert Eco Oil and store it until you wish to use your heating again. Its back-up battery and internal clock keep track of the days as they pass. Cont'd across...

#### D– General Product Safety, Care and use Guide Lines

- To ensure that you use your product correctly and safely, please read the warnings, safety precautions and notes below regarding use of and caring for your Tankalert Eco Oil Monitor and Transmitter.
- Do not use this product where the use of radio frequency products can cause malfunction in the control devices of other equipment i.e. hospitals, aircraft, etc.
- Do not subject the product to excessive force, shock, dust, temperature or humidity.
- The LCD panel behind the display lens is made of glass, and may break if the unit is dropped, impacted or subjected to shock.
- Take special care when handling a damaged display, as the liquid crystals can be harmful to your health.
- Keep the product away from heat sources i.e. radiators, stoves, heaters, etc.

When you next use it, on starting to use your heating again, the Tankalert Eco Oil will continue monitoring your oil usage, and calculating the financial cost and environmental impact.

- When the Tankalert Eco Oil has been unplugged and is plugged in again, it will start up in 'Lm' mode. Simply press any key to exit.
- When you are receiving an oil fill, the Tankalert Eco Oil Transmitter cannot receive a reliable echo due to turbulence within the tank and may cause the Tankalert Eco Oil Monitor to temporarily display some error messages. Should the tank be filled above the recommended 95% this will obstruct the transmitter signal until the oil level drops below 120 mm from the probe. The transmitter will be unable to send accurate readings during this period.
- The Tankalert Eco Oil owner should note that the first fill amount of oil into a tank will differ from the amount shown on the display. This is due to the fact that the Tankalert Eco Oil Monitor displays the volume of Usable oil available. The Tankalert Eco Oil Monitor in its calculations makes an allowance of 8 cm of unusable oil in the bottom of the tank due to the location of the bottom outlet or the top discharge pipe.
- Not suitable for pressurised containers. Only use on tanks vented to the atmosphere.
- Only access the Reset Switch if instructed by customer service. Pressing the reset will erase all historical data.
- Changes in temperature can result in contraction and expansion of the tank and hence can affect the tank capacity. Such changes may affect your readings.

- Do not use the Tankalert Eco Oil Monitor in or near water or in high moisture areas i.e. Bathroom.
- Do not tamper with the Tankalert Eco Oil Monitor's internal components. This will invalidate the warranty.
- Do not attempt to repair the product yourself. Contact the retailer or our Customer Service Department.
- Do not dispose of old batteries as unsorted municipal waste, do so in accordance with your local waste disposal regulations.
- When disposing of this product do so in accordance with your local waste disposal regulations.
- Do not scratch hard objects against the Tankalert Eco Oil display as this may cause damage.
- Do not replace batteries in a potentially explosive atmosphere.